RelationChips™ HELP with KNOWN ISSUES

Button on Terms of Service doesn't work.
- Be sure to scroll the text to the bottom before clicking the button.

Chips freeze, you can't see guest's chips, or hide/show panel and button disappear.
- The server doesn't have current information. Refreshing the browser should bring up current information.

Chips go off screen, or you and your guest can't see each other's chip placements.
- Be sure to adjust screen sizes at the beginning of the session and leave them that size till the session is finished. Changing sizes during a session may result in a mismatch between the areas that each user's screen sees.

Guest does not receive email invite to RelationChips™ room.
- Copy the link in the guest invite message by clicking the copy link button in the invite. Paste this url into the chat of your video conferencing software. Copy and paste the user name and password into the chat as well. (See the User Guide for more details.) With this information, your guest should be able to enter the url you provide in the chat in their browser and access the room with the username and password you provide.

Other error messages.
- Please report these and any problems to the developers by using the feedback and suggestions tab.

PhP error
- Scroll to bottom of the error messages. You may be able to access the app under the error messages. A number of the PHP errors we encountered did not prevent use of the app, however, they covered the visible screen so unless you scroll down, you would not see the app.

Security certificate or security warning.
- The cache contains copies of the app that are stored on your computer. This is different from the browser history which just lists the url's you've visited. Clearing the browser cache will remove old versions of the app so that you can download the current version.
- On Macs, open the keychain app and delete the old security certificate(s) for the RelationChips™ app there. This will allow the new certificate to be used by your Mac.